



June 30, 2020

**Dear Valued Customer:**

I am reaching out with an important update about actions we are taking toward building a more competitive business for the future.

Today, against the unprecedented backdrop of COVID-19 and the severe declines in the oil and gas markets, Covia announced that it has entered into an agreement with lenders holding a majority of its secured debt on the terms of a comprehensive financial restructuring plan that is expected to strengthen our financial position and position the Company to better execute on our go-forward business strategy. To implement the terms of the agreement, Covia and certain of its U.S. subsidiaries voluntarily filed for reorganization under Chapter 11 of the U.S. Bankruptcy Code. Our subsidiaries outside of the U.S. are excluded from this filing. This court-supervised process will serve as the means to a new beginning for Covia.

We have made important progress over the last year executing our strategy and aligning our business with changing market conditions. The decisive actions we are taking now will position Covia to be an even stronger partner to our customers, vendors and other business partners in both the near-term and the long-term.

Here's what today's announcement means for you:

- **Our active mines, distribution network and offices are operating in the normal course of business.** We intend to continue safely serving customers and meeting demand for our diverse mineral-based and material solutions across our Industrial and Energy markets throughout the court-supervised process.
- **Our top priority is to continue to provide customers with the quality products and service that you have come to expect from Covia.** We will continue to do everything that we normally do to create value for our customers.
- **Covia continues to be a dependable supplier for customers.** We have strategically built a current cash position of approximately \$250 million that we expect will allow the company to meet its customer obligations throughout this process and beyond.

We are confident in our future and believe our lenders' support of our restructuring agreement demonstrates their confidence as well. Covia has a fundamentally strong core business and we remain committed to building upon our competitive advantages for the benefit of our business partners and our other stakeholders.

Covia is committed to communicating with stakeholders throughout the process, and below are answers to questions that you may have. Additional information about the process can be found at <https://cases.primeclerk.com/Covia>.

Thank you for your understanding, and please do not hesitate to reach out to me or your regular contacts at Covia should you have any questions.

We greatly value our relationship with you and your organization and look forward to continuing our partnership with you as we move forward, as a stronger Covia.

A handwritten signature in black ink that reads "Rick Navarre". The signature is written in a cursive, flowing style.

**Rick Navarre,**  
**Chairman, President and Chief Executive Officer**

## **Frequently Asked Questions**

### **Are your operations continuing as normal?**

- Covia's active mines and distribution network are operating in the ordinary course of business and serving customers.
- Our top priority is to continue to provide customers with the quality products and service that you have come to expect from Covia.

### **How will the restructuring process affect me?**

- We expect to continue providing quality goods and services to our customers without interruption throughout the process, so we do not anticipate you will be negatively impacted.
- As a result of the restructuring process, we believe we will strengthen our financial position and that should benefit all of our stakeholders, including you.

### **What changes should I expect to my service and logistics?**

- You should not expect any changes as a result of this process.
- We expect to continue to provide quality goods and services to our customers without interruption throughout the process.

### **Will customers have the same point of contacts?**

- Yes. We encourage you to reach out to your usual contact with any additional questions or concerns.

### **How can customers get updates and more information?**

- Information is available at [ir.coviacorp.com](http://ir.coviacorp.com).
- Court documents and other information related to the court-supervised proceedings are available at <https://cases.primeclerk.com/Covia> or by utilizing our call centers at 877-606-3610 if calling from within the U.S./Canada or 929-955-3452 if calling from outside the U.S. or Canada.
- Customers may also contact their normal Covia representative.

### **Will you be filing for bankruptcy in Canada, Mexico or other non-U.S. countries?**

- Our non-U.S. subsidiaries are not included in the filings and our international operations are continuing to operate in the ordinary course.