

### **Frontier Restructuring Investor FAQ**

#### 1. What will happen to the Frontier common stock that I own?

• Upon emergence from Chapter 11, all common stock is expected to be extinguished without any consideration.

### 2. Will Frontier's stock be delisted and stop trading publicly? If so, when?

- Nasdaq suspended the listing of Frontier common stock at the opening of business on April 24,
  2020 and the stock was officially delisted from Nasdaq on May 11, 2020.
- The trading of Frontier's common stock began on the OTC Bulletin Board or "pink sheets" market on April 24, 2020 under the symbol "FTRCQ".
- The transition does not affect Frontier's operations and does not change reporting requirements under SEC rules.
- Please contact your investment advisor or brokerage firm to discuss the options available to you.

## 3. How will the filing affect the day-to-day operations at Frontier? Does Frontier have sufficient liquidity to continue operating throughout this process?

- Frontier expects to continue providing quality service to its customers without interruption and work with its business partners as usual throughout the court-supervised process.
- We have sufficient liquidity to run our business throughout the court-supervised process.

# 4. I am a bondholder and have questions on my holdings, next steps, or the Restructuring Support Agreement ("RSA") and subsequent Chapter 11 filing. Whom can I contact?

A copy of the Plan of Reorganization as filed with the court is available <u>here</u>. For additional documents, please click <u>here</u> to access our claims agent's website or call Prime Clerk at 877-433-8020.

### 5. Can / should I sell my Frontier common stock now?

 Please contact your investment advisor or brokerage firm to discuss the options available to you.

## 6. Who should I contact regarding Frontier's 11.125% Series A Mandatory Convertible Preferred Stock or other debt or equity securities?

Please contact the applicable transfer agent.