

FAQS

Frequently Asked Questions

- **When does my company need to respond to the Information Exchange Request and provide information to DGC?**

By no later than July 17, 2019. If you require more time to respond, DGC and your Attorney Point of Contact will be happy to work with you to provide an extension.

- **What happens after I submit the Information Exchange Request documents to DGC?**

DGC will contact you if DGC has any questions or is missing any information. DGC may request additional information after reviewing the information provided in the Information Exchange Request.

- **Do I need to submit originals of the documents requested in the Information Exchange Request?**

No. Please submit only copies of these documents.

- **What happens if I do not receive the Information Exchange Request letter or I am not sure whether my company is part of the informal resolution process?**

Please email DGC at PRrequests@dgccpa.com, and DGC will have the letter sent to you by your Attorney Point of Contact and/or advise if your company is not a party to a Vendor Avoidance Action or a Tolling Agreement.

- **How will DGC use the information I send as part of the Information Exchange Request?**

DGC will only use the information to attempt to resolve the claims that are subject to the Vendor Avoidance Actions or the Tolling Agreements. This information will only be shared with approved professionals involved in the vendor claims resolution process: DGC, Estrella, CST, and Brown Rudnick.

- **Should I wait to get the Information Exchange Request Letter or can I start sending my information to DGC?**

Please feel free to start sending your information to DGC per the Information Exchange Request and please include your contact information.

- **Who can I speak to at DGC if I have questions?**

Please email or call Robert Wexler; tel: 781-937-5791; email: rwexler@dgccpa.com.

- **What if I do not speak English or if I prefer to speak in Spanish?**

DGC can provide communication with a Spanish-speaking person or you can contact Estrella and/or CST for Spanish-language communications.

- **Can my company deal directly with DGC if my company has already engaged an attorney?**

Your company can work directly with DGC during the Information Exchange Request, but the Attorney Point of Contact is required to communicate through your counsel, including as part of any settlement discussions in Phase Two (unless a waiver is obtained).

- **How long will this process take?**

We would like to resolve these claims as quickly as possible with minimal disruption to your business. From the time we receive the completed Information Exchange Request, the target timeline to resolve claims through Phase Two is within 2 to 4 months.

- **Do I have to wait for other vendors to complete each Phase before my case/claim can move to the next Phase?**

No. The timeframes noted above are established to manage the process, but if you are prepared to move on to the next Phase or file responsive papers earlier, you are able to do so.

- **Why hasn't the complaint been served yet/why hasn't my company been sent the complaint formally?**

Counsel to the Special Claims Committee has not served the complaints in an effort to streamline the informal resolution process.

- **Will the complaints be served?**

Yes, within the next month the complaints will be served, *but before they are served*, the Oversight Board will file a motion seeking to establish consistent response deadlines in the Vendor Avoidance Actions, and if the court grants the motion, the complaints will be served along with the order establishing the response deadlines.